

# Johnson County Paratransit Advisory Committee

## Minutes

November 22, 2022

### Present:

**Members:** Jerri MacConell, Marc Rahe

**Ex-Officio:** Roger Goedken

**Others:** Tom Brase, SEATS Director, Angie Conard, Brock Grenis, Hannah Neel

### Absent:

**Members:** Eleanor McCleeland, Doug Thompson, Vicky Robrock, Jon Green

**Ex-Officio:** Ann Trotter,

**Others:** Frank Waisath, Ann Crotty, Kelly Schneider, Darian Nagle-Gamm, Susan Bethle, Laura Bergus, Emma Borchers, Tunazzina Binte Alam

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1. Call to order: 1:01
2. Open Discussion: None.
3. Chairperson's Report:
  - a. Introductions:
4. Director's Report:
  - a. Surveys Summary and discussion: 284 surveys returned. Thank you to Marc. Iowa City and Coralville riders were the majority of riders that returned them. 70% highly satisfied  
48% were age 60 or older.  
The report was sent via email to committee members.  
Sunday service is delayed due to staffing issues.  
Thirty minute window is an FTA requirement. Software to track buses is at least two years away. Please send Tom any suggestions for improvements.  
Buses are doing well with the current maintenance work. Coralville has had a bus down for over two years because they are waiting on a motor.
  - b. ARPA update: Currently providing 8-10 trips per day. This program has three years of funding available and a referral is required to use the service. At this time, SEATS is using a mini van to provide service. There were 29 rides in August, 66 in September and 88 in October. A new electric vehicle should be here in a few months.
  - c. Ridership is steadily increasing as SEATS trip request is now up to around 390 per weekday: Ridership was at 330-340 in September.
  - d. TripSpark, another scheduling software, recently purchased RouteMatch Johnson County SEATS scheduling software, so we will be getting RM Pay now. We will research ways to improve payment for SEATS trips though: RM Pay is no longer an option, SEATS will need to find another option. ECICOG received a grant to do a study on new software.
  - e. We will provide limited service on the day after Thanksgiving, Christmas Eve and New Year's Eve: SEATS is having difficulty finding casual drivers.
5. Updates from those in attendance at the Advisory Committee meeting: None
6. Approval of last meeting's: Not a quorum, can't vote. Email will be sent out to get approval.

**7. Next meeting: Feb 28 at 1:00 p.m. Johnson County Administration Building- MEETING DID NOT TAKE PLACE. NEXT MEETING: JUNE 1 AT 1:00 P.M.**

Adjourn 1:33