

**Johnson County Case Management  
JCCM Advisory Board Meeting  
Meeting Minutes  
Wednesday, July 14, 2021 12:00 PM**

**Present:** Rich Stapleton, Tammy Rowe, Roger Goedken, Chris Bushman, Brian Bates

**JCCM Staff:** Jane Wollum

**Absent:** Barbara O'Rourke, Sarah Nelson-Miller, BOS member, Carolyn Finley, Kim Downes, Dave Tiffany, Ron Schieffer

**Call to Order:**

Chris Bushman (Chair) called the meeting to order at 12:05 p.m.

**FY22 Meeting Schedule:**

Chris made a good point regarding the September 6, 2021 meeting. Since that's Labor Day, no one will be attending ☺ That meeting has been moved to Monday, September 20. This change was made to the meeting schedule document and will be resent to all board Members.

**Election of Chair and Vice Chair:**

This vote will be tabled until the next meeting.

**JCCM Updates**

Troy Good, a 20-year veteran Case Manager, resigned in January 2021. Since we no longer had to follow layoff protocol, we advertised for the position. Kellee Oxley, a previous employee who had to leave due to the implementation of managed care, was hired. She received Troy's caseload in January 2021.

Approximately a year ago, we were informed by ISAC (Iowa Association of Counties) that they would no longer support the computer system that we use for documentation and billing. Different replacement options were researched and ultimately JCCM decided to use the system that the region uses. The past few months have been spent transferring data and implementing a new billing system. This will have no effect on member services.

Case Managers recently began seeing members in person since the COVID-19 emergency. It is the choice of the member/ family and the Case Manager as to whether they feel comfortable with a face-to-face meeting.

The Department of Human Services was granted many flexibilities from the Centers for Medicare and Medicaid in order to continue serving Medicaid members during the COVID-19 emergency. These remain in place until the end of the public health emergency. Case Managers were and are responsible for making changes to the members' plans based on the approved flexibilities as well as requesting and authorizing funding.

Provider Up-dates:

Providers are in the process of conducting a slow opening of service provisions that were impacted by COVID-19.

Other Business:

Adjournment:

1:00 pm

Next Meeting: **September 20, 2021 Noon in Room 203B**