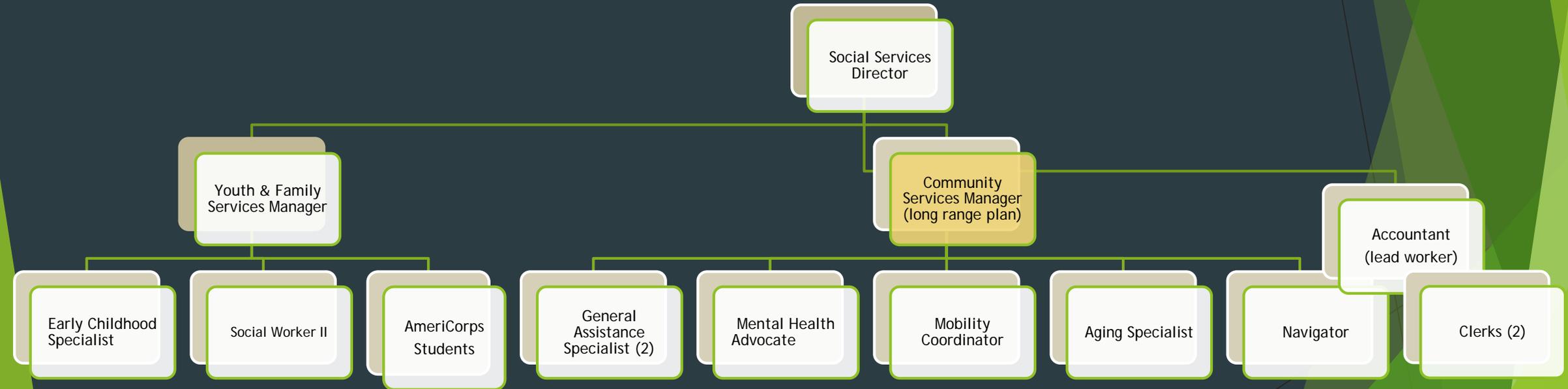


*Johnson County Social Services
FY21 Progress Report
July 28, 2021*

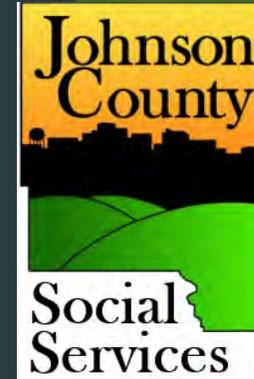
Lynette Jacoby, LMSW, Social Services Director

Mission: To enhance the quality of life for a diverse Johnson County community by collaboratively addressing the social services needs with compassion and creativity.

Social Services Table of Organization



Social Services Department by the Numbers



- ▶ 13 employees - 12 full-time, 1 part-time
 - ▶ Practicum students
- ▶ 4 Department budgets plus Decat & Empowerment
- ▶ \$6.8 million - FY21 budget
- ▶ \$1.4 million - FY21 revenue
- ▶ 4 Policy Boards and multiple community committees including Community Partnership for Protecting Children and Disproportionate Minority Contact

JCSS Covid - 19 Pandemic Response

▶ HOUSING

- ▶ Coordinated FEMA non-congregate shelter services -1,214 days of shelter provided for 105 individuals
- ▶ Convened key stakeholders to develop a plan for the winter warming day shelter
- ▶ In collaboration with key partners - implemented the Eviction Diversion Program
- ▶ Staff provided assistance with the Iowa Rent and Utility Assistance application - 61 assists
- ▶ Collaborated with Center for Worker Justice to provide emergency rent and utility assistance to immigrant and refugee households
- ▶ County pilot funding for IVHH Emergency Repair and Appliance Replacement Program
- ▶ Significant expanded General Assistance Program eligibility

▶ FOOD

- ▶ Secured CDBG grant for county-wide emergency food delivery by area pantries, collaborated with SEATS for delivery to rural areas - 1,437 food deliveries, 334 families served
- ▶ Collaborated with Field to Family to distribute fresh, local produce available to area pantries
- ▶ Assisted with various food distribution events

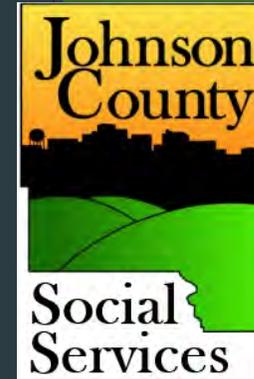
**EMERGENCY
FOOD DELIVERY
NOW AVAILABLE**



Call 319-519-6165

Monday - Friday, 9am-5pm
to request delivery

JCSS Covid-19 Pandemic Response



▶ YOUTH SERVICES

- ▶ Collaborated with partners to develop child care opportunities
 - ▶ Provided childcare scholarships and funding for the Open Heartland NEST
- ▶ Coordinated childcare slots for essential workers
- ▶ Distributed books and activities to nearly 2000 children at school lunch sites
- ▶ Hosted three Community Cares Resource Fairs - 159 attendees
- ▶ Distributed 25 retired County computers to 6 agencies to assist families with staying connected to services

▶ HEALTH and WELLBEING

- ▶ Wellness calls to clients during the shutdown
- ▶ Vaccination outreach to older adults and vulnerable populations
- ▶ Assisted with large scale vaccination clinics
- ▶ Arranged transportation to vaccination clinics
- ▶ Awarded 10 Covid Emergency Assistance grants non-profits to support COVID-19 response efforts
- ▶ Worked with area providers/grantees to identify and implement alternative service delivery plans

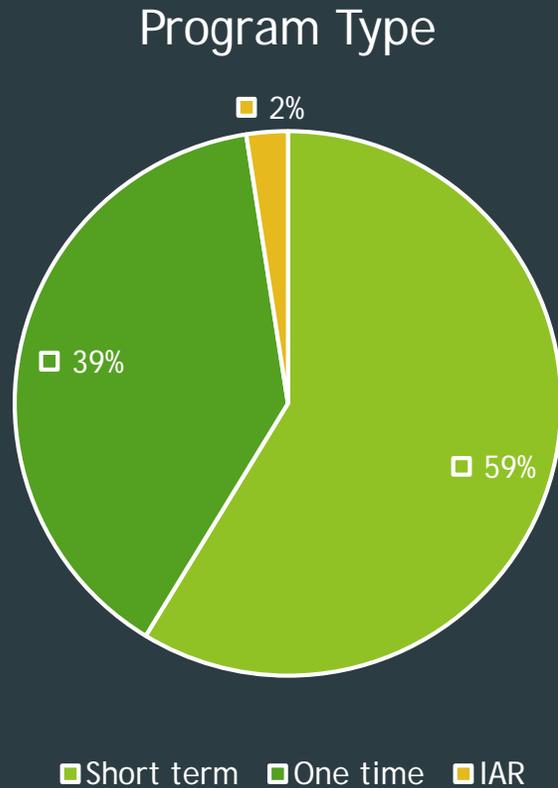
A flyer for a "Pop Up CONNECT" event. The title "Pop Up CONNECT" is at the top left. To the right, a circular graphic says "Each Family Will Receive A Free Food Box". Below the title, a list of services is provided: Employment & Public Benefits, Rent, Utility & Mortgage Housing Assistance, Iowa City Community School District Services, and Head Start/Early Head Start. The event details are: Tuesday, July 28, 2020, 4PM - 6PM, at Coralville Central Elementary School, 501 6th Street, Coralville, IA. It is by appointment only, one adult/family per slot, and requires a reservation at www.UnitedWayJWC.org/ConnectEventSites. A note says "If you are unable to attend, please designate on the registration form." The contact info is United Way of Johnson & Washington Counties @ (319) 338-7823. Safety instructions include "FOR YOUR SAFETY" and "Face Masks Are Required For ALL Attendees. If You Do Not Have a Mask, United Way Will Provide One For You." At the bottom, it says "WE CAN HELP! Free To Registered Attendees" and "CONNECT A TEMPORARY SPACE FOR INFORMATION". Logos for partners like Johnson County, Iowa City, and Coralville are at the very bottom.

General Assistance Program

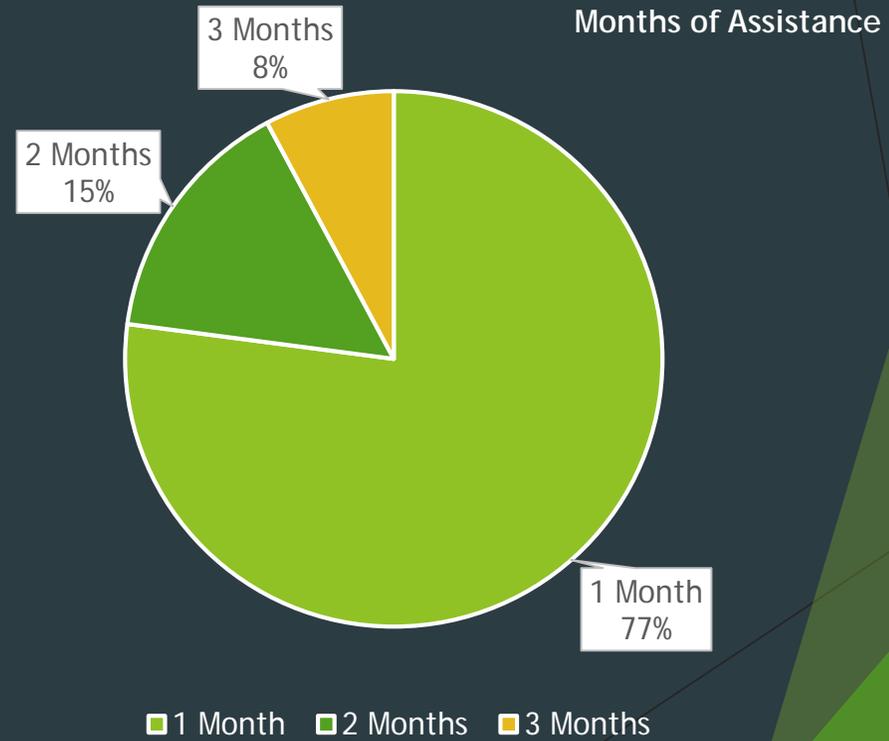
- ▶ 328 households received assistance- a 39% decrease
- ▶ 418 assists provided - 54% decrease
- ▶ 58% of approved cases were single households - no change
- ▶ 35% of approved cases had children in the home - no change
 - ▶ 2 average number of children
- ▶ \$403 average monthly assist per application (Short-term and One-time)
- ▶ \$593 average total assistance provided/HH (Short-term)
- ▶ 54% of approved applicants able to work reported employment income - down from 80% last year
- ▶ Provided 1,177 referrals for additional services - 107% increase

General Assistance

Program Type by Case

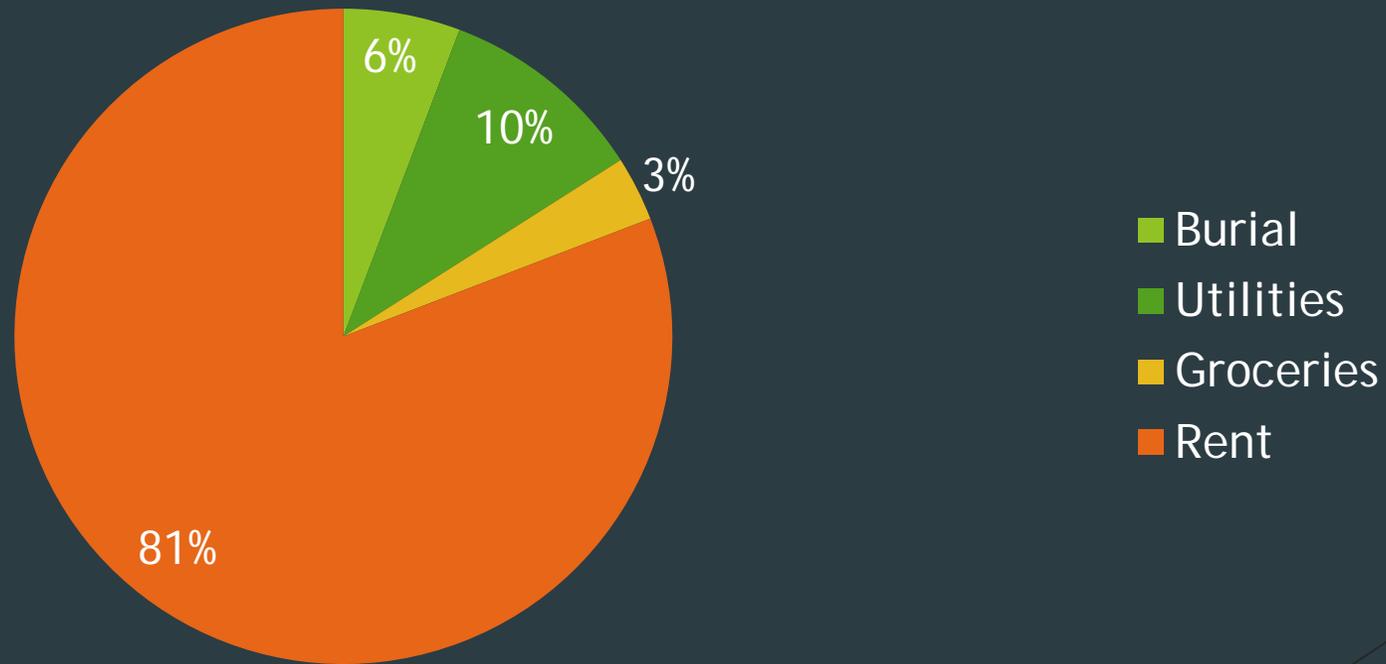


Short-term Program



General Assistance

Assistance Type by Application



Social Services Navigator

- ▶ 60 individuals served - 618 total assists
- ▶ # of assists/person ranged from 1 to 71 - an average of 10.3/person
- ▶ Most common reason for seeking assistance - affordable housing, financial issues and assistance seeking mental services
- ▶ 46% - 60 years and over; 37% between 45 - 60 years
- ▶ 100% below 200% Federal Poverty Guidelines



Aging Services

- ▶ 88 individuals served - 424 total assists
 - ▶ # of assists/person ranged from 1 to 36 - an average of 4.8/person
 - ▶ Most common reason for seeking assistance - in-home care, housing and financial assistance
 - ▶ 78% 65 years and over; 16% over age 85
 - ▶ 76% below 200% Federal Poverty Guidelines
 - ▶ 100% of survey respondents reported the Aging Specialist provided useful referrals and was responsive to their requests for services
- ▶ Distributed Senior Farmer's Market Coupons to 100 residents
- ▶ Wellness checks during the pandemic
- ▶ Assisted with Covid -19 vaccine outreach



Johnson County Livable Community

- ▶ 9 JCLC webinars hosted - 450 attendees
- ▶ Developed a new two-year strategic plan
- ▶ Distributed monthly electronic newsletter to over 1500 residents
- ▶ Transitioned JCLC resource directory to the new County website



Aging-in-Place Forums

Noon - 1 p.m. • On Zoom

- May 12: Resources to Prevent Social Isolation
Sunshine and lollipops - how to find them every day, Preventing isolation when you're home alone.
- June 9: In-Home Care for Those with Medical Needs
RNs, PT and IVs - oh my! How to know what medical services are available to you at home.
- July 14: In-Home Care for Those with Non- Medical Needs
Daily living at its best. Independence and managing yourself at home.
- Aug. 11: Home Evaluations to Identify Potential Hazards
Safe proofing your home. Where are the risks?
- Sept. 8: At-Home Exercise
Get moving around the house. Tips to exercise in your home.
- Oct. 13: Reverse Mortgages Ins and Outs
Using your home equity to improve quality of life.



Iowa City Area
Association of REALTORS®



Mobility Coordinator

- ▶ 177 Individuals assisted
- ▶ 12 Community presentations - 88 Attendees
- ▶ 33 Trip planning requests
- ▶ Coordinated transportation for Covid-19 vaccination clinics
- ▶ In collaboration with Ty Coleman, City of Iowa City, developed 5 *How to Ride* videos - posted weekly in April for Public Transit Month - nearly 1,700 views

COVID-19 VACCINATION TRANSPORTATION
Options within Johnson County, Iowa

Looking for the closest bus route and stop? Download the Transit App for real-time information for all of Johnson County's fixed route buses.

NORTH LIBERTY RESIDENTS
Residents in need of transportation to a vaccine appointment may call NLTAP coordinator Angie McConville at 319-626-5722. Leave a voicemail message with: name, phone number and address. Allow at least a four hour notice, but no more than 24 hours in advance of vaccination appointment. The call will be returned and a FREE ride will be authorized through Yellow Cab.

URBAN AREAS BUS SERVICE
Many vaccine sites are located on the fixed route bus lines. Download and use the Transit App on a smartphone to plan a trip using Iowa City Transit, Coralville Transit or CAMBUS. For assistance learning to use these systems or for support covering fare, contact the Mobility Coordinator at 319-356-6090.

CAMBUS BIONIC BUS
FREE and accessible door-to-door transportation provided for residents of Iowa City and Coralville for a ride to local COVID-19 vaccination sites. Residents in need of a ride should provide at least one day's notice and call Bionic Bus dispatch at 319-335-7595 to schedule. Residents will need to provide name, phone number, home address, vaccine location and time of appointment.

Call Johnson County Mobility Coordinator Kelly Schneider for more information: 319-356-6090

RIDE transit
March 17, 2021

How To Ride The Bus
Virtual Training
with Kelly Schneider, Mobility Coordinator
2—3:30pm Thursday, June 24th, 2021
Via Zoom at:
bit.ly/ridethebustraining

RIDE transit

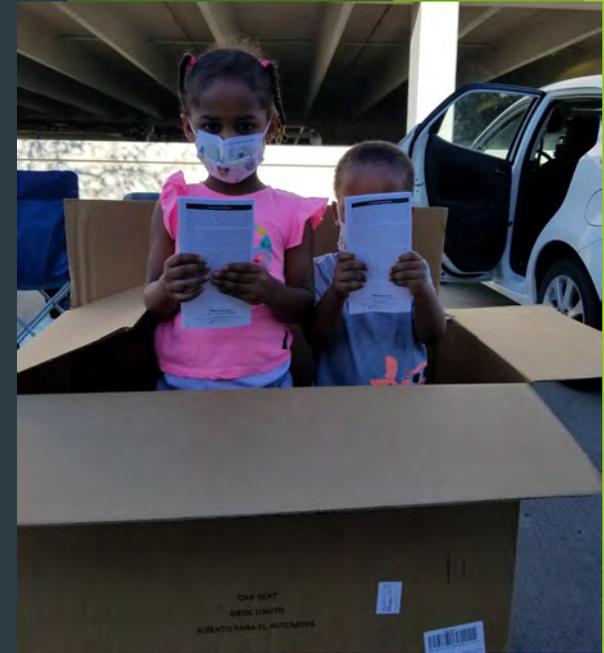
Social Service Block Grants

- ▶ Provided support and monitoring for the Social Service Block Grants
 - ▶ \$2,243,733 - FY21 Budget
 - ▶ 27 Block Grant contracts
 - ▶ 10 Emergency Funding contracts
 - ▶ 2 Hunger Relief contracts



Empowerment/Early Childhood Iowa

- ▶ \$1 million in State funding
- ▶ 10 contract partner organizations
 - ▶ 219 children 0-5 year enrolled in family support services (through May)
 - ▶ 41 children received wrap-around child care
 - ▶ 21 children received temporary emergency care at Home Ties
 - ▶ 25 children received pre-school scholarships
- ▶ Distributed 118 car seats and 32 Pack N Plays
- ▶ 24 Child care centers/homes received Derecho Assistance funds
- ▶ 51 Child care providers attended the *Early Childhood and Race* training - participants received a variety of children's books focused on diversity



Community Partnership for Protecting Children

- ▶ \$20,000 DHS grant
- ▶ 50 plus member multi-disciplinary Shared Decision Making Team
- ▶ Hosted 3 Community Cares Resource Fairs (Iowa City, North Liberty & Tiffin) – 159 attendees
 - ▶ Distributed resources and care packages
- ▶ Awarded 5 mini-grants to support local projects and events
- ▶ Funded RVAP's *Stewards of Children* Child Sexual Abuse Prevention Program
 - ▶ 12 child sexual abuse prevention trainings to 126 providers
- ▶ Book distribution for Black History Month



Decategorization Program

- ▶ Contract with the State for coordination of Decat Program and 10 member board
- ▶ \$319,000 budget
- ▶ Issued and monitored 13 contracts
- ▶ Contracting agencies include; Dream City, Families Inc., Johnson County Social Services, United Action for Youth
 - ▶ 100% of Family Treatment Court participants made progress in their treatment
 - ▶ 95% of dads reported an increase in healthy interactions with their children
 - ▶ 100% of dads increased knowledge on child development and parenting
 - ▶ 100% of LGBTQ youth participants reported being better able to communication their feelings
 - ▶ 100% of Nurturing Parent Program participants report improved parent/child relationships
- ▶ Annual Service Plan and Progress Report available at www.johnsoncountyiowa.gov/socialservices/decategorization-board.



Juvenile Justice Youth Development

- Juvenile Justice Youth Development Policy Board
 - 11 member board met quarterly – this year’s focus included:
 - Reducing disparities in out-of-school suspensions
 - Expansion of juvenile court diversion programs
- Support and monitoring of 8 youth development program contracts (\$299,898) with Big Brothers Big Sisters, Dream City, Neighborhood Centers and United Action for Youth. Programming included:
 - Mentoring, crisis mediation, after-school and summer enrichment, sexual Abuse prevention programming, employment and skills training
 - Shifted service delivery model to reach youth during health pandemic
 - 417 youth served – only one referred to juvenile court services
 - 100% of after-school mentoring participants improved or sustained positive behavior in at least two categories
- Hosted 5 community-based trainings with Frank Kros- for caregivers, providers and youth



Juvenile Justice

Linn County Juvenile Detention

Average Daily Detention Population



▶ Juvenile Detention

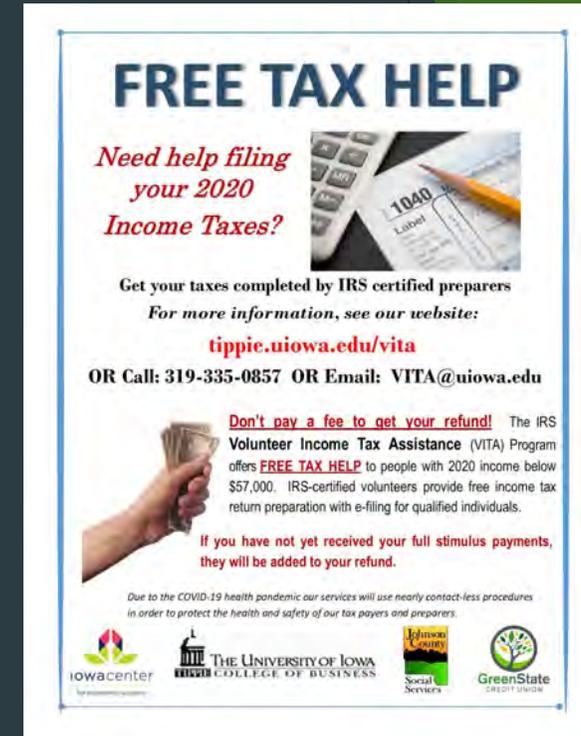
- ▶ 2.18 average daily population
- ▶ 18% decrease from previous year

▶ Alternative Detention Program

- ▶ 17 youth served
- ▶ 461 in-person visits
- ▶ 60% discharged successfully

Additional JCSS Services

- ▶ Mental Health Advocate
 - ▶ 208 mental health committals in FY21
 - ▶ In June 2021, 374 clients on caseload
- ▶ Volunteer Income Tax Assistance (VITA)
 - ▶ 100% Virtual/drop off clinics
 - ▶ 860 tax returns prepared
 - ▶ \$1,390,263 in federal tax refunds
- ▶ Disproportionate Minority Contact Committee
 - ▶ 45 + member community collaboration
 - ▶ Partnered to host the Juneteenth Commemoration



FREE TAX HELP

Need help filing your 2020 Income Taxes?



Get your taxes completed by IRS certified preparers
For more information, see our website:
tippie.uiowa.edu/vita
OR Call: 319-335-0857 OR Email: VITA@uiowa.edu

Don't pay a fee to get your refund! The IRS Volunteer Income Tax Assistance (VITA) Program offers **FREE TAX HELP** to people with 2020 income below \$57,000. IRS-certified volunteers provide free income tax return preparation with e-filing for qualified individuals.

If you have not yet received your full stimulus payments, they will be added to your refund.

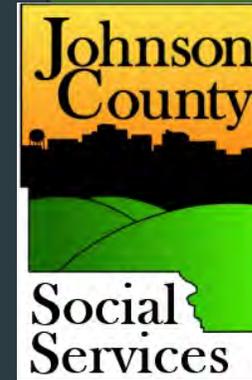
Due to the COVID-19 health pandemic our services will use nearly contact-less procedures in order to protect the health and safety of our tax payers and preparers.



Community Partnership for Prosperity, Outreach
Parks & Recreation CITY OF IOWA CITY
HyVee
GreenState CREDIT UNION
Johnson County

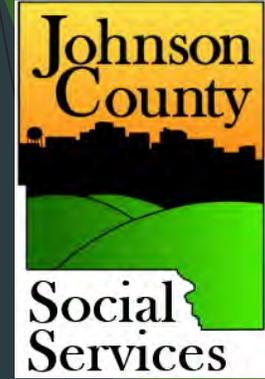
JUNETEENTH CELEBRATION

www.johnsoncountyiowa.gov/juneteenth



Social Services Community Engagement

- ▶ NACo Human Services and Education Policy Steering Committee
- ▶ HACAP Board of Directors and Steering Committee
- ▶ Child Care Solutions Task Force
- ▶ Iowa Association of Early Childhood Boards
- ▶ State Early Childhood Parent Engagement Work Group
- ▶ Johnson County Child Care Coalition
- ▶ Child Care Resource and Referral Collaboration Group
- ▶ United Way Community Investment Committee
- ▶ Juvenile Detention and Diversion Service Advisory Committee
- ▶ COAD (Community Organizations Active in Disaster) and Long-term Recovery
- ▶ Refugee Alliance Taskforce
- ▶ Johnson County Suicide Prevention Coalition
- ▶ Southbridge Advisory Committee
- ▶ Johnson County Human Trafficking Coalition
- ▶ Johnson County SEATS Advisory Committee
- ▶ Iowa Mobility Management Network
- ▶ Coralville Village Project



Social Services Community Engagement

- ▶ Prevent Child Abuse Johnson County
- ▶ Heritage Area Agency on Aging Transportation Focus Group and Caregiver Wellness Day Committee
- ▶ Early Childhood Iowa SE Region Advocacy Committee
- ▶ ICCSD Community Education Advisory Committee
- ▶ Community Connections Day
- ▶ Local Homeless Coordinating Board, Advocacy and Case Management Committees
- ▶ Johnson County Elder Abuse Multi-disciplinary team
- ▶ Johnson County Long-Term Care Committee
- ▶ Advisory Council for 55+
- ▶ Community Transportation Committee
- ▶ Johnson County Elderly Consortium Task Force on Aging
- ▶ Juneteenth Planning Committee
- ▶ Johnson County Livable Community Policy Board and Committees
- ▶ Community Partnership for Protecting Children
- ▶ Disproportionate Minority Contact Committee
- ▶ Decategorization and Empowerment Boards and committees
- ▶ Johnson County Historical Poor Farm Committee
- ▶ Internal~ Johnson Co Communications, Wellness, Safety, Diversity, EEE and Space Committees

Johnson County Social Services

